



**The Commonwealth of Massachusetts**  
William Francis Galvin, Secretary of the Commonwealth  
Public Records Division

Rebecca S. Murray  
Supervisor of Records

October 28, 2021  
**SPR21/2704**

Stephen Shorey, Esq.  
Senior Counsel  
Massachusetts Bay Transportation Authority  
10 Park Plaza, Suite 7760  
Boston, MA 02116

Dear Attorney Shorey:

I have received the petition of Taylor Dolven of the *Boston Globe* appealing the response of the Massachusetts Bay Transportation Authority (MBTA) to a request for public records. G. L. c. 66, § 10A; see also 950 C.M.R. 32.08(1). On September 27, 2021, Ms. Dolven requested the following:

Video recordings of the escalator accident that occurred on Sept. 26, 2021 at the Back Bay MBTA station, injuring nine people. This could be video footage from MBTA security cameras or other cameras that captured the escalator malfunctioning.

The MBTA responded on October 12, 2021, claiming to withhold responsive records pursuant to Exemptions (c) and (f) of the Public Records Law. See G. L. c. 4, § 7(26)(c), (f).

Based on a phone conversation between a Public Records Division staff attorney and an attorney for the MBTA, I understand that the MBTA intends to provide a supplemental response. Accordingly, said response must be provided to Ms. Dolven in a manner consistent with the Public Records Law and its regulations within ten business days. It is preferable to send an electronic copy of the response to this office at [pre@sec.state.ma.us](mailto:pre@sec.state.ma.us). If issues remain unresolved, Ms. Dolven may appeal the substantive nature of the MBTA's response within ninety days. See 950 C.M.R. 32.08(1).

Stephen Shorey, Esq.  
Page 2  
October 28, 2021

SPR21/2704

Sincerely,

A handwritten signature in black ink that reads "Rebecca Murray". The script is cursive and fluid, with the first name "Rebecca" and last name "Murray" clearly distinguishable.

Rebecca S. Murray  
Supervisor of Records

cc: Taylor Dolven